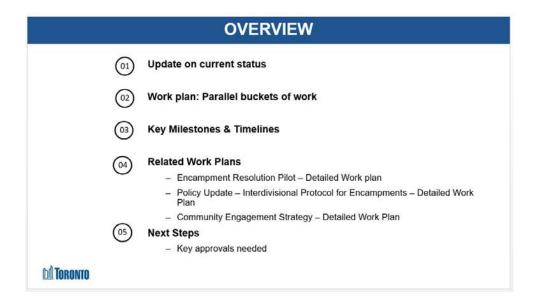
**Slide 1** – Thank you everyone for the time today and in between these meetings to contribute to this work. Everyone working for you is grateful for their top down support to this file and we are looking forward to hearing your thoughts and questions at the end of the presentation so we can ensure everyone has all of the information.

# Slide 2 – Land Acknowedgement

The City of Toronto acknowledges that we are on the traditional territory of many nations
including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee
and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis
peoples. The City also acknowledges that Toronto is covered by Treaty 13 signed with the
Mississaugas of the Credit, and the Williams Treaties signed with multiple Mississaugas and
Chippewa bands.

#### Slide 3 - Overview



#### Slide 3 – Update on current status

We are all concerned about encampments and the springtime.
We have identified the highest priority parks based on risk and impact:
Trinity Bellwoods
Alexandra park
Lamport Stadium
Moss Park

#### **Operational plans:**

Work back from March 2021

Plan to include current picture:

- -How many tents, people observed and engagements have occurred
- -A map of each park noting each tent / structure on site
- -Key data sets (how many referrals made, spaces coming online, there are 600 net new homeless people coming into the system each month. PF&R suggested to use population data & use of public space (e.g. Trinity Bellwoods & Moss) to show deficient parkland areas of the City where there is high population)
- -Comms plan including timelines of who and when (council, public, advocate groups etc)

- -Engagement plan (for mediator, those in encampments, neighbors to encampments, front line staff and orgs supporting encampments)
- -Posting and clearing dates that will provide lots of runway for everyone to fulfill their mandates
- -Clear role definition for partner agencies, MLS, CS, TPS, TTC, PF&R, SSHA, TPH, Transportation Services, SWM etc)

## Slide 4 - Work plan: Parallel buckets of work, high-level overview

- Encampment Resolution Pilot
  - o Planning, Implementation, Resolution
- Policy Update Interdivisional Protocol for Encampments
  - Report to ECDC & Council June (following Community Safety Update In May)
- Community engagement and participation
  - Facilitator hire
  - Planning of engagement strategy
  - o Execution of engagement strategy

## Slide 5 - Key Milestones -

We are here: January 26, 2021

Facilitator Target Hire Date – February 22-26

Target Encampments Survey Date – Week of February 22-26

Target Community Engagement Dates – February 22-March 5

Target Posting Date – Week of March 1 – 5

Target Resolution Date – Week of March 30 – April 9, 2021

Staff Report to ECDC – Either May or June (see slide 5)

Two divisions briefed on this noted that the timelines for the report to council are extremely tight.

### Slide 6 – Encampment Resolution Pilot

Came from East Coast Cities that had success by showing action, addressing community, advocate and neighbor concerns.

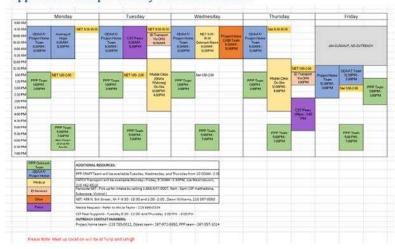
Our opportunity is that we can learn from the process and apply our resources – some that are lacking in other cities that have tried this such as Housing TO.

# (1) Planning – end of January to end of February

- Aligns with components of community engagement strategy
- Secure resources for ERP
  - Extra space in community
  - Dedicated outreach teams including harm reduction outreach, involved agencies & draft schedule
  - Onsite support intake process, mobile ID clinic? OW registration? Health connections? TFS would have a scheduled outreach. PF&R Parks Ambassadors would have scheduled times. S2H would have scheduled times. All posted for everyone to know / familiarize themselves with the schedule.

# Example Sample Outreach Schedule -

Appendix E- Sample Weekly Outreach Schedule



(2) Implementation – from posting date to scheduled resolution date (Week of March 2-6 to April 9, 2021)

Targeted outreach at all 4 sites per schedule

Rolling voluntary movement of individuals from sites to indoor spaces

Ongoing intake efforts & matching with available resources

(3) Resolution – March 30 – April 9 (may extend into following week, dependent on resources of encampment clearing teams from solid waste/PF&R)

Clearing of 4 targeted sites – estimate 2 to 3 days per site

Includes initial movement of any remaining individuals & belongings Any necessary machinery needed to clear remainder of sites

# Slide 7 – Policy Update – Interdivisional Protocol for Encampments STRATEGIC APPROACH -

- Align with the Community Development Safety & Wellbeing Plan, going to ECDC May 26
- This work complements the Encampment Resolution Pilot & Policy work, highlighting an inclusive approach to public safety that includes diverse perspectives and considerations

# **PROPOSED TIMELINES -**

- (1) Completed Enhanced Policy April 12
  - Discussion & Edits March 24 April 12

# (2) Staff Report to Clerks (May 26 ECDC submission) – May 11

- Circulation of draft for review legal & all involved Divisions April 12 16
- Revisions April 19 23
- Circulation & Briefing Division Heads April 26 April 30
- Submit DCMs/CMO May 3 7
- Revisions May 3 7
- Final signed report to Clerks for agenda close May 11

#### (3) Staff Report to Council – June 8 – 9 (agenda close June 1

#### Slide 8 - Community Engagement Strategy -

(1) Encampment Survey -

-Administered by S2H outreach workers & partner agencies Week of February 22 - 26

## (2) Encampment Discussion Table (EDT) –

- -Restart conversation First meeting Week of February 1-5
- -Input into survey design for encampment residents up to Feb 26
- -Introduction to Encampment Resolution Pilot & input into design Throughout Feb

# (3) Encampment Residents Engagement -

- Engagement & participation occurs throughout entire process
- Recruit via outreach workers & Encampment Discussion Table
- Planned outdoor, onsite meetings (x4) physically distanced; week of February 18 at all four encampment sites
- Planned online virtual meetings ? (set up monitor/TV/chairs etc? It has been done for live streaming through support groups)

# (4) Broader Community Engagement (incl. surrounding neighbours; social service agencies & support agencies)

- Planned virtual update(s) on ERP week of February 22 26; March 1 5
- Different engagement sessions for stakeholder groups including neighbourhood groups, BIA's, concerned neighbors.
- Digital survey launch March 1 5; open until March 12

# Slide 9 – considerations from our discussions with TFS, Strat Comms, PF&R, SSHA, Corporate Security, Transportation Services:

- Strat Comm needs idea of what communications needs might be
- Noted timelines are tight & will require a tight communication strategy
- Noted timelines are particularly tight with the policy work and report to Committee / Council
- Biggest concern from corporate security how do you keep a park clear & deal with pop ups that come up & shut down before things get big again? How do you have situational awareness?
  - Hx Had issues with SDFA requests for 'sustainment' of Barbara Hall park, once cleared (e.g. resource-heavy monitoring of site)
  - Requesting clarity on 'party sites' & protest sites (e.g. different approach to how these sites are managed)
  - Request clarity on sustainment piece & expectations esp. given history with other site resolutions & parks
- Recommend engaging public health to see if there are pilot projects in place to immunize folks in parks
- Concern re: political aspect of policy going to council; enforcement action at some point in the
  parks & this will a challenging element of the work very concerned about advocates response.
  Described this file as a political nightmare to contain that council might hear two days of
  deputations before a decision will be made. Concerns about a million motions coming forward
  with every councilor's agenda attached.
- Consider Park pressure, access, use & utility when thinking about this work
- Strike balance of input from different stakeholders in the community it is not just advocates whose voices are important need to hear from all folks touched by the issue of encampments
- Will require a very political astute approach to the work there will be 2 days of deputations before council when this policy piece goes forward; concerned about the end result of the policy following the political process

#### Slide 10: Q&A from our divisional consultations:

- Q Will there be things on the website to communicate to broader public etc?
- A Yes. We hope to very transparent through this process. The postings, and the schedules for the encampments should be posted online. As well as some backgrounder information about what is happening behind the scenes.
- Q Corp Security wondering if new spaces come onboard to be offered?
- A Yes. SSHA and CREM continue to work hard on finding more space. We understand some is coming online in February. Our hope is that there is enough and that it can be held for encampment clients.
- Q How to manage the criticism of folks?
- A We will not make everyone happy with this plan. But it demonstrates our wiliness and ability to work hard towards a potential solution.
- Q Concerns about what is being updated w/the policy what will change, what is necessary to move the work forward and is it necessary to go before council for update?
- A The policy was written before reconciliation, before CABR. There are some language updates and some updates to better reflect what we are doing.
- Q What happens to other park locations while the pilot is ongoing?
- A The other parks will still have work occuring in them including other priority parks. S2H will still move people out of those parks if the need is great. Parks Ambassadors, Bylaw, TFS and other divisions will still be attending to fulfill their mandates.
- Q Is there a secondary plan to the pilot to move all other sites as well?
- A Yes. We hope to learn from these four sites to improve on our work for the rest of the City sites.

#### Slide 10 - Next Steps - Key Approvals

Key approvals are needed to begin moving this work forward with partner agencies & internal City Divisions.

Approving the plan proposed in this discussion deck and next steps will empower staff to move forward with clear direction and timelines for efficient collaboration and communication of encampment-related work.

#### • Sign off on draft overview plan presented

- Agreement on resolution (clearing) date is this negotiable with executive leadership?
- Agreement on date of reporting to Committee/Council need firm target to work towards (report to Committee in May? June?)

# • Immediate posting for securing facilitator to support community engagement

- o Authorization memo signed is being prepared and should be out this week
- o Posting & closing Jan 25 Feb 8
- o <u>Hire week of Feb 15</u>

#### (3) If not posting for facilitator (securing via other means), need to recruit as soon as possible

- Securing facilitator via other means? (contract extension?)
- If not hiring facilitator, supporting next steps in developing & implementing community engagement strategy